Q International Academy Ltd

Refund Policy

Version 1.2 | Effective Date: 28 September 2026

1. General Principle

This Refund Policy governs all payments made by Clients for access to QuickFunded Services. By completing a purchase, the Client acknowledges and agrees that all payments are final and subject to the conditions set out below.

2. Nature of Services

The Services consist of immediate access to a digital trading evaluation environment. Once access credentials are issued, the Service is considered delivered in full, regardless of whether the Client actively uses the account.

Due to the digital nature of the Service, the Client waives any right to cancel once access has been granted.

3. Non-Refundable Situations

Refunds will not be granted in any of the following cases:

- The Client has logged into the account
- The Client has executed one or more trades
- The Challenge has been completed, failed, or violated
- The Client breaches Terms & Conditions or Trading Rules
- The Client is dissatisfied with performance or results
- The Client claims misunderstanding of the rules
- The Client requests the return of fees together with profit payouts (fees are never reimbursed with payouts)

4. Exceptional Circumstances

Refunds may be considered only in limited cases, including:

- Technical failure preventing access to the Service
- Duplicate or accidental payments

All refund requests are subject to internal review and are granted at the sole discretion of the Company.

5. Chargebacks and Disputes

Initiating a chargeback without first contacting the Company constitutes a breach of this Policy.

In such cases, the Company may:

- Suspend all associated accounts
- Permanently ban the Client
- Deny access to future Services

The Company reserves the right to contest chargebacks using evidence of Service delivery.

6. Abuse of Policy

Any attempt to exploit the refund process or engage in abusive behavior may result in immediate account termination and permanent restriction.

7. Processing of Approved Refunds

Refund requests must be sent by email to sales@quick-funded.io within 14 days of the charge, quoting the order ID. If a refund is approved, it will be processed within 10 business days using the original payment method where possible. Cryptocurrency payments are refunded in the same currency, net of network fees. Processing times may vary depending on the payment provider.

8. Final Provisions

This Refund Policy forms an integral part of the QuickFunded Terms & Conditions. The Company reserves the right to modify this Policy at any time.